

Infection control measures COVID-19 for Flåm Bilutleie A.S

Flåm Bilutleie A.S follows the national authorities' guidelines for infection control and continuously adjusts measures based on the traffic light model of the Norwegian Institute of Public Health with a view to control the spreading and risk of infection in Norway.

We take the safety of our guests and employees very seriously, and therefore encourage all our guests to follow the National Institute of Public Health's recommendations and the measures we implement.

Our goal is for our guests and employees to feel safe and have a good experience.

GENERAL MEASURES: Cleaning and disinfection of all surfaces that employees and guests come into contact with.

FOCUS ON: That employees and guests keep their distance and have good hand hygiene (soap and water or antibac).

Specific measures for Flåm Bilutleie A.S

Surfaces in the buses are thoroughly washed and disinfected frequently.

Frequent touched areas of the bus will be disinfected by personnel after each ride. Other surfaces inside will be cleaned as often as possible.

Hand disinfection is available and mandatory for all passengers when entering the bus.

When changing driver, the driver's seat and the driver 's cockpit will be cleaned / disinfected.

Passengers will also find in the bus information / guidance from the authorities FHI regarding infection control rules.

We expect our guests to follow the advice and guidelines of the national authorities and our local measures. We especially ask guests to respect the rule of keeping a distance from other guests and our staff.

Flåm Bilutleie A.S operates in accordance with the restrictions and guidelines from the Norwegian government, directive from the transport industry and the hygienic measures are based on the traffic light model from the National Institute of Public Health to prevent infection:

Action level	Operational status and capacity	Measures
Green level	Full operations 100% capacity 12 Pax on the bus	<ol style="list-style-type: none">1. Prohibited use of public transport for sick people2. Focus on hygiene.<ul style="list-style-type: none">- Good hand and cough hygiene- Regular cleaning.3. Measures to keep distance:<ul style="list-style-type: none">- Avoid unnecessary physical contact with others.
Yellow level	Increased focus on cleaning and disinfection.	In addition to measures at the green level: <ol style="list-style-type: none">4. Spread seats for passengers.<ol style="list-style-type: none">1. Avoid seats / contact face to face

	<p>Measures to reduce contact between guests / employees.</p> <p>75% capacity</p> <p>12 Pax on the bus</p>	<p>2. 1m distance between passengers is recommended for longer journeys (>1h)</p> <p>At the yellow level, the seats that are not to be used will be blocked / marked.</p>
Red level	<p>Increased focus on capacity and distance between guests / employees.</p> <p>50% capacity</p> <p>8 pax on the bus</p>	<p>In addition to measures at green and yellow level:</p> <p>3. Measures to be able to keep distance are further tightened:</p> <ul style="list-style-type: none"> - Minimum 1m distance between each passenger. <p>At the red level, the seats that are not to be used will be blocked / marked.</p>

Best regards,
 Flåm Bilutleie AS
 Ragnar Vidme